



Faith in
Families

SWANSEA

IMPACT REPORT

2020-2021

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CHARITY NO. 1095035 COMPANY NO. 4440970



Our impact in Swansea

It was our 21st year and all of the experience, knowledge and skills that we have gained over these decades enabled us to step up during a crisis that none of us had ever faced before.

As we started to face the pandemic, the consequences of the restrictions of lockdown on our communities caused us great concern, we really did not know how we were going to remain connected with those that needed our support and who were going to be even further isolated. We knew some of

our community members would be disproportionately affected by this crisis and it was vital that we reached out to them in any way possible. We wanted to do our best to ensure that any low level problems that we were helping address did not escalate into catastrophes. We did not want our children, families and communities to suffer further because we were unable to give them the support that we had the expertise to deliver – so we had to do it differently.

The pandemic has really show-

in 2020 -2021

cased what was possible when we came together, despite testing circumstances.

During the first lockdown we achieved -

- Support to **56** families in crisis and **75** children from **61** different families
- **496** food parcels for those facing food poverty or who were isolated
- **1043** check-in phone calls to support wellbeing
- Delivered **23** toys, iPads or other equipment to bridge the digital divide

- **104** online activities to encourage learning
 - **104** online stories to maintain relationships
 - **47** online songs to bring fun
 - **52** online cookery sessions to promote healthy living
 - **716** activity packs to ensure everyone could join in.
- As restrictions were lifted we immediately adapted ways of working to meet the increased demand and tackle the unequal way our children and families were being affected by Covid.



A message from our CEO

I am incredibly proud of how agile and resilient my teams became and what we have achieved in the last financial year in unknown and ever changing circumstances.

Despite all of the restrictions we delivered over 374 children's sessions which is over 561 hours of fun in a safe, secure way.

We flexed our services and reached as many children as we could with 553 online sessions, over 830 hours of online laughter and learning. We supported children who were needing that extra connection with 2410 intensive therapy hours.

28,252 hours of childcare was provided to children of key workers and members of our communities.

104 adults had direct 1 - 2 -1 bespoke focused encouragement over thousands of hours.

In partnership with our Foodbanks in our centres, Foodcoops and our local MP Carolyn Harris we facilitated over 1796 food parcels as we witnessed food insecurity increasing.

And we made 1000's of wellbeing calls every week to our members, checking in and checking up on how we were all doing.

We could only do this because of the funders and organisations who believed we could make a difference and we owe a big thanks to their trust and commitment to us.

Childhood happens just once in a lifetime, and whilst we look into the future, we are thrilled that we have secured our core funding to deliver the services today, which we know will make a difference to future generations.

Cherrie Bija, CEO

Teilo's Community Cwtch

Teilos Cwtch reopened on 20th July and until 31st March 2021 we provided:

- **21** play sessions with **193** attendees, which included **26** families and **34** individual children.
- **32** After school sessions with **220** attendees, which included **31** families and **69** individual children.

6 *You just rocked up at my house to ask if I was ok as when you passed me I didn't look myself – thank you, it cheered me up and I loved my daffodils* 9

Bonymaen Cwtch

Bonymaen Cwtch reopened to the public on 27th July and until 31st March 2021 we provided:

- **55** play session with over **170** attendees, which included **29** families and **44** individual children.
- **32** Afterschool club sessions with **158** attendees, **15** different children, **6** of which were new.
- **66** toddler tot sessions with **350** attendees, **20** different children, **4** of which were new.



Clase Cwtch

Clase Cwtch reopened to the public on 27th July and until 31st March 2021 we provided:

- **63** play sessions with over **182** attendees, which included **32** families and **47** individual children.
- **33** Afterschool club sessions with **184** attendees, **20** different children **6** of which were new.
- **72** toddler tot sessions with **385** attendees, **30** different children, **4** of which were new.

The teams also together facilitated:

- **32** zoom sessions for over **108** children with a total attendance of **197** children.
- **80** online activity sessions
- **55** online song times
- **50** online cookery sessions
- Weekly online check wellbeing calls

6 *Thank you so much, Georgia thoroughly enjoyed. She is a quiet girl so I am proud that she got involved as it will boost her confidence. She enjoyed so much that she is making more right now!* 9

Teilo's Tots

Our outreach projects and intensive support programmes and affordable childcare added more in-depth and critical support. Teilo's Tots, our affordable, quality childcare setting based in the heart of Penderry, reopened on – 29th June 2020 and until 31st March 2021 we provided:

- **2,238** childcare sessions, with **2,435** attendees to **54** children which equates **28,252** hours of fun, laughter and learning.

6 *L talked all weekend about Jackie. How kind she is, how she helps him in the bathroom and just before bed on Sunday night L asked if he could ring Jackie to say goodnight”* 9

Eastside Family Support Project

Our intensive parenting and outreach project across working across the Eastside of Swansea

- Supported **60** families and **114** children in crisis such as domestic abuse, debt, benefits and parenting issues
- **27** families have received intensive support
- Leader change to Supported 12 multi-agency team around the family cases
- Provided **1,300** hampers and food parcels
- Supported **29** families to access foodbanks
- **12** families have received grant support
- **6** families have been supported, applied and gained DLA awards
- Supported **3** children in to assisted childcare.



BRIGHTER FUTURES

Brighter Futures

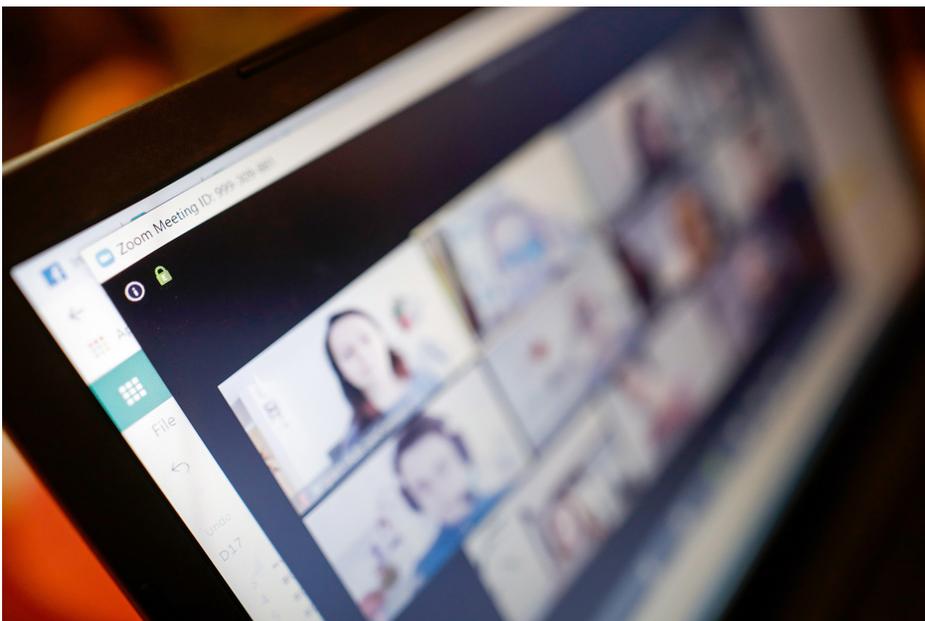
Our Intensive children's engagement project works across Swansea

- At the start of the pandemic the project was supporting **47** children this increased to 146 families providing over **2,410** hours of direct intensive therapy work and weekly check in sessions.
- Two seven week self- esteem support groups engaging with **8** children in each session providing **112** hours of collected support

With support from Children in Need we delivered **140** care and wellbeing activity packs that were delivered to the community for the start of summer and during Easter we provided **30** families with food hampers and outdoor activity packs.

6 *Just wanted you to know how grateful we are to you and your team who do such an amazing job. I find them so efficient and professional in every way. Whenever I mention Brighter Futures to social services and what you do they are always impressed. Thank you for your hard work and commitment* 9

K Jones, Headteacher



Inspiring Futures

Our Intensive confidence building and back to work project across Swansea.

- Have supported **77** individuals with back to work support and wellbeing checks
- Provided **156** online training courses
- **47** individuals have gained work relevant certificates
- **215** other certificates have been achieved
- **57** families have been supported to access foodbanks
- **480** wellbeing checks have taken place
- **7** individuals have gone on to attend Health & Social care courses
- Recruited **7** volunteers for local projects, **3** went into employment, **2** into supported employment and **4** went onto university.

As we go into our 22nd year with the security of recently winning the tender to deliver the core preventative and outreach services in our Swansea centres worth over a million pound we are relieved that we have a future when we are needed more than ever.

As we watch our Brighter Futures team having a tremendous impact it is fantastic that we have a 3 year funding grant from The National Lottery Wales to develop this work. Our Inspiring Futures pilot has also achieved fantastic results despite having to start its life in lockdown and we are delighted to have secured funding from the Waterloo foundation to help this work reach further.

We pride ourselves in being passionate, creative and tenacious. We will take the last two decades and the lived experiences of working in our communities in a crisis to inspire people to believe and succeed in having the best possible life for themselves, their families and their communities.



A big thank you to all our supporters

